

**Hernando County School Board
Florida**

FLSA: Non-Exempt, Non-Union

DISTRICT TECHNOLOGY SUPPORT TECHNICIAN

Required Qualifications:

- A high school diploma and five (5) years of progressively responsible experience in information technology/networking related field.
- Knowledge of current operating systems for Windows and Macintosh, wide area networks and wireless security
- Successful mastery of 80% or above on the TIS Technology Skills Assessment [90% or above after one (1) year]
- Valid Florida Driver's License

Desired Qualifications:

- A+ Certification
- Associates degree in a technology field from an accredited college or technical school

Performance Responsibilities:

- Provide District Office and Support Centers technology hardware troubleshooting and repair
- Provide District Office and Support Centers software installation and computer imaging
- Ability to work independently and work cooperatively in a team
- Collaborate with other district technology support specialist(s)
- Assist all cost centers in improving the efficiency of their present equipment
- Maintain District Office and Support Centers technology inventories
- Communicate information both verbally and in writing clearly and concisely
- Establish and maintain an effective working relationship with departmental personnel, administration and the technology users
- Assist in the preparation of the Department of Education technology surveys
- Process all technology equipment for public sale
- Maintain equipment checkout logs
- Perform other duties as assigned by the Director of Technology and Information Services and/or designee

Physical Demands:

Exerting up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force regularly or as needed to move objects

Reports to:

Reports directly to the Network Coordinator and/or designee

Evaluation:

Annual evaluation done by Network Coordinator and/or designee

Terms of Employment:

12-month employment

Salary:

Salary based upon approved salary schedule - Professional/Technical/Supervisory Category B

Job Code: 82033

Board Approved: 12/01/2020